



**CHICKALOON VILLAGE  
(NAY'DINI'AA NA')  
TRADITIONAL COUNCIL  
PO Box 1105~CHICKALOON~ALASKA~99674**

**REQUEST FOR PROPOSALS**

**Independent CONTRACTOR for  
Managed IT Services and Consultant**

Scope of work for this contract will include the following:

Managed IT Services for up to 30-75 users on multiple platforms in several locations. Managed services to include full support of all CVTC computers, servers and networks including support on email, website, software, antivirus, web protection, backups and disaster recovery. Maintenance of systems and networks including updates, security patches, setup of new computers, website updates monitoring/reporting on IT equipment constituting CVTC's Linux Enterprise system, and troubleshooting IT issues. Consultation to include research, recommendations and purchase of computers, software and systems.

CVTC Linux Enterprise Network includes:

- 10 Physical Servers
- 9 Virtual AD DCs, LDAP Server and File Servers
- 5 Ticketing Systems (IT, Transportation, Facilities, HR and Ahtna Language)
- 1 Intranet System
- 1 Collaboration System (1 Physical Server, 3 Virtual Servers)
- 2 VPN Firewalls
- Multiple switches, wifi access points, and other necessary network appliances
- Sophos Security
- Barracuda Email Security
- 2 Backup Servers

CVTC operates in Sutton, Alaska at three different locations. Services will be required for PC users. Services to be available on-call via remote service, or on-site, if necessary with a 24 hour service level expectation. Service provider must be located in Alaska, preferably within the Matanuska-Susitna Borough.

Successful bidder must provide a copy of their business license, bonding and/or insurance prior to signing the contract. A certificate of insurance with "Chickaloon Native Village" named as an additional insured is required. A Chickaloon Village Business License is required for contracts over \$5,000.00.

If you are interested in submitting a proposal for this contract, please present a letter or e-mail to Brandy O'Malley, Accounting Director by Friday, April 29, 2022, Noon. The bid should contain your contract rate, a description of your experience doing this type of work, a description of your experience working with Tribal Governments or Tribal organizations, and three professional references. If you have any questions, please call Brandy O'Malley, Accounting Director at 907-745-0749 or e-mail at [baomalley@chickaloon-nsn.gov](mailto:baomalley@chickaloon-nsn.gov) with **Managed IT Services and Consultant RFP** in the subject line.

Hiring Preference: Preference shall be given to eligible and qualified Alaska Native/American Indian applicants pursuant to P.L. 93-638 Indian Self Determination Act. Preference may be given to local applicants according to the Tribe's Local Hiring Policy 005.01.008. Successful bidder shall comply with the Tribe's drug free workplace requirements and equal employment opportunities with Native and local preference.